



IFS APPLICATIONS™ FOR

MOBILE WORKFORCE

OUT OF THE OFFICE, BUT IN THE KNOW



OUR SOLUTION'S DNA

When we first set out to create IFS Applications over 25 years ago, our goal was to make the most usable business software on the market. And to help us achieve that ambition, we put simplicity at the forefront of everything we did.

We still do.

We decided that we would make only one product, which can be easily configured to match the specific requirements of a broad range of industries.

We still do.

We decided that we would build IFS Applications on standards so our customers would not be locked into any particular technology.

We still do.

We decided to design IFS Applications as a component-based structure so it can be easily extended and updated.

We still do.

We decided that each software component must be totally compatible with every other, yet capable of running independently.

We still do.

We decided to build a product that could handle change and long-term evolution.

We still do.

And, that we would make the most user-friendly business software on the market.

We still do that, too.

DON'T START THE REVOLUTION WITHOUT ME

It has been predicted that within the next few years one quarter of the global workforce will be made up of mobile workers. Although the bulk of this growth will occur in traditional established markets, non-traditional markets will also show a significant increase in mobile workforce.

So what is behind the mobility revolution? There are five key drivers:

- Businesses and individuals that like to communicate on the move
- Mobility increases corporate productivity and competitiveness
- Well developed broadband devices
- Technologies and services
- Mobile technology that supports personal communication and the continual spread of digital information and content.

Whatever drives your business to go mobile you'll find that IFS' experience and mobile product range can provide your business with a solution that matches your ambition—today and in the future.



FROM THE COMFORT OF A HOTEL ROOM...

The diversity of the mobile community makes it virtually impossible to provide a catch-all solution. Each sector has its own specific requirements and therefore needs a solution that is design to perform within the sector's defined parameters. Our experience in creating mobile solutions reveals that the main mobile workforce can be split into distinct categories each with its own unique requirement.

For a growing number of business people, spending more time on the road is an integral part of the job spec. They are constantly on the move and often can be out of the office for prolonged periods. In the past that used to mean that while off the road they had limited access to information assets based at the office. As a direct consequence the company's

business processes were slow to respond. But the mobile communication revolution has changed everything.

Today people on the move not only need to be able to send and receive e-mail, or update their calendars but also to access information held in their business solutions. Even if people on the move might not be required to work in a mobile manner, they want mobile tools to gain efficiency or simply optimize the balance between work and private life. It could be working from home in the evenings, from the hotel during travels, while roaming the world on a flight, or in a taxi. Value is created by allowing previously unused time to be used for performing minor work tasks that will cut lead times and reduce administration "clutter" between the next meeting or business day.

WHY MOBILE?



MOBILE PROCESS

When mobility is business critical and the mobile solution is the only one you use in your regular work—classic examples are the field technicians.



MOBILE INDIVIDUALS

When you are roaming the world and the mobile solution complements your regular work—classic examples are sales reps., consultants and managers.

CONNECTIVITY

AVAILABLE AND STABLE NETWORK

UNRELIABLE NETWORK

AT DESK: STABLE NETWORK

ON THE MOVE: INTERMITTENT NETWORK

...TO THE HOSPITABILITY OF THE GREAT OUTDOORS.

Making all this happen, IFS offers a collection of mobile solutions that can be adapted to fit the demands of most businesses.

For field engineers, battling against the elements is a way of life. For them, cutting winds and driving rain are part of the job. But there is one thing they never really get used to—the sense of isolation. Just imagine the scene; you're visiting a site in the middle of nowhere, got all your tools ready, only to find someone back at base has supplied you with the wrong spare parts. That is when being on your own really can get you down.

Thankfully, with IFS, field engineers no longer need to work in complete isolation. With IFS' mobile solution field operatives can access vital information as and when they need it. But just as important, as

the technicians are reporting work progress, the workforce can be scheduled and optimized to always be at the right place in time—not just to meet service response time but to exceed customer expectations.

The wish list seems to be inexhaustible—large or small screens, touch or keys, on premise or through the cloud, connected or off-line, commercial devices or ruggedized. IFS offers a collection of mobile solutions that can be adapted to fit the demands of most businesses.

CALLING ALL INTREPID TRAVELERS.

Whether your mobile workforce operates off the beaten track or within the concrete jungle of the city, a mobile solution makes their life much easier and makes great business sense too.

EQUIPMENT CARRIED

Smartphone, PDA, Tablet, Laptop

Smartphone, PDA, Tablet, Laptop

Laptop

Smartphone, Tablet

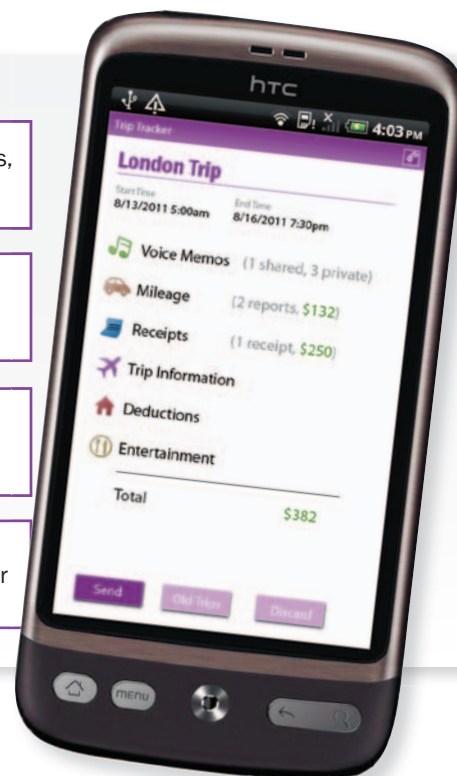
OUR SOLUTION

IFS Enterprise Explorer, IFS Touch Apps, IFS Web Client

IFS Mobile Client

IFS Enterprise Explorer, IFS Web Client

IFS Touch Apps, IFS Enterprise Explorer



SO WHAT MAKES US SO DIFFERENT?

The difference is that our mobility is built into our ERP solution, thereby eliminating any integrations issues or protracted implementation programs.

At IFS we have been exploring the possibilities associated with built-in mobile communication in an ERP solution for over a decade, during which time our development programs have been run in parallel with the development of mobile devices and in accordance with the demands of the different mobile users. This has been at the heart of our decision to develop a range of solutions that enable our customers to 'go mobile' using an integrated mobile solution that best suits their particular situation.

As you might expect we fully appreciate that the mobile communications revolution is ongoing. Technology doesn't sleep; it may rest for short periods but fundamentally it is always on the move. Going mobile should not be an IT project, but should be a business development which enables people to reach their business goals faster, easier and cheaper. To make sure we keep pace we have a dedicated in-house development team that works with our customers to ensure that our solutions embrace the latest thinking, offer the finest performance and provide the most usable business tools available.

It's a mobile world, and IFS is here to help you communicate effectively in it.



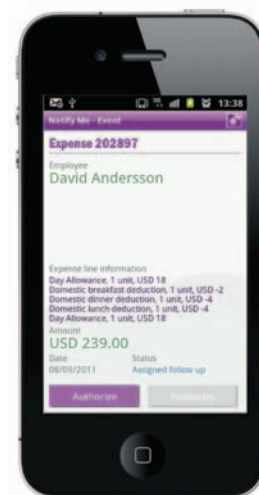


IFS MOBILE CLIENT

IFS Mobile Client is used when networks are unreliable and manages the complete workflow of work orders and route orders, from receiving and generating orders to reporting time, material and expenses. It can be used in off-line mode, synchronizing when connectivity is available. It is supported on Microsoft® Windows® Mobile 6.5 and Microsoft Windows. The solution runs on PDA screens that guide the user through the work order process. Color-coding alerts users about high-priority jobs or other events. IFS Mobile Client can also run on a laptop running Microsoft Windows.

IFS TOUCH APPS

IFS Touch Apps is a set of apps for smartphones using Google's Android and Apple's iOS platforms, and offers the ability to do most tasks without network connectivity. The apps utilize smartphone features such as camera, GPS and sound recorder to help users make the most of their mobility. IFS Touch Apps are deployed through IFS Cloud, a set of services running inside Microsoft's Windows Azure cloud environment. Each customer connected to IFS Cloud can access an administration console to monitor their usage of IFS Cloud and IFS Touch Apps, enable/disable users, etc.



IFS ENTERPRISE EXPLORER

IFS Enterprise Explorer is designed for out-of-office use. It is optimized for use on wide area networks and survives interruptions in network connectivity. It does not require the use of VPN or Citrix as all communication back to the office is done over a secure and encrypted HTTPS protocol. IFS Enterprise Explorer also contains clients specially designed for certain roles to access and report in data in IFS Applications. For example, field technicians can easily receive and report on jobs from the field where the map view visualizes job alerts and driving routes.

IFS WEB

IFS Applications is accessible via the web. The benefits of accessing via the web are that the system can be accessed from any device with a web browser independent of whether the OS is Mac or Linux or another system. When deployed, it doesn't install any files, and the time needed to start an application is very short.

ABOUT IFS AND IFS APPLICATIONS

IFS is a public company (OMX STO: IFS) founded in 1983 that develops, supplies, and implements IFS Applications™, a component-based extended ERP suite built on SOA technology. IFS focuses on agile businesses where any of four core processes are strategic: service & asset management, manufacturing, supply chain and projects. The company has more than 2,000 customers and is present in 50+ countries with 2,700 employees in total.

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