

TRANSFORMATIVE SOFTWARE FOR PEST CONTROL COMPANIES: AN INTELLIGENT ALTERNATIVE

Differentiate your extermination service offering with automated and optimized end-to-end software that can maximize the capacity of your workforce while prioritizing customers' needs.

Balance the priorities of customer satisfaction, compliance, and contracts easily with service software that is truly end-to-end. Real-time visibility gives you complete control over your business operations; at the office and out in the field. Our fully integrated business suite addresses business processes and compliance specific to the pest control industry with flexible functionality to address needed business versatility.



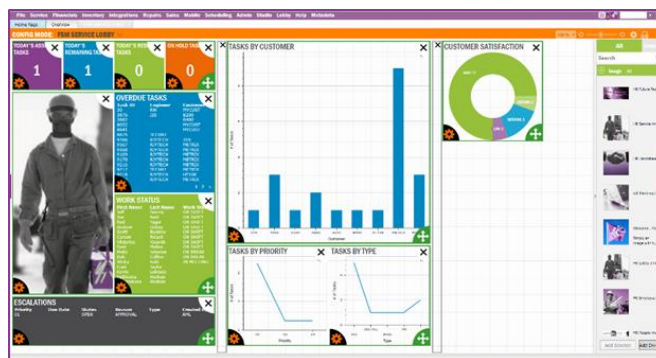
SCALE YOUR BUSINESS EASILY

Our solutions grow and adapt with your organization. Not only does our modular offering (and pricing structure) allow organizations to implement what they need to run their business “now” but add functionality as needed in the future. Our R&D teams work closely with customers to ensure that solution updates include the latest functionality needed to maintain a competitive edge.

- Flexible APIs for changing technological landscape (easy to adopt IoT, etc.)
- Innovative R&D functions and investment (IFS Labs™)
- Modular approach for customer driven configured solution
- Reputable for faster implementations and upgrades

STREAMLINE YOUR FIELD OPERATIONS

Automate your service processes from end-to-end while ensuring that customer information is easily accessible and updatable at every touch point. View and manage contracts centrally, balance workloads to maximize efficiency of your field technicians, get visibility into the location of your field force, and receive real-time information back from the field to help with forecasting and planning future resource requirements including state licensing and certifications. IFS's service solution efficiently collects and organizes real-time information from all departments and systems, making it easily available to decision makers at all levels of the organization. Using tailored web portals and a fully integrated, robust mobile solution, service technicians have the real-time information they need to do their jobs, whether in our out of coverage.



Your technicians will interact with the software through a user-friendly interface, which guides and assists them through each workflow step. Our built-in IFS Mobile Studio™ also provides all the functionality needed for our customers to configure and personalize the application to fit your organization's business processes and workflow, while providing assurances that compliance information is captured in the field.



IMPROVE THE CUSTOMER EXPERIENCE

We understand that your relationship with your customers is paramount to the success of your business, and our software caters to this philosophy. This is particularly true in chain account or multi-site customer who have a defined schedule. Your field technicians nurture an intimate relationship with customers, and our solution facilitates.

- Onsite Opportunities: Technicians can easily access and capture upsell opportunities to take advantage of face-to-face interaction, through interactive dialogue on their mobile device. Reduce time to invoice with signature capture, get instant customer feedback with configurable compliance surveys, customer surveys, and relay real-time comments or issues directly to the back-office all while still onsite.
- Proactive Service: Reduce service calls, travel costs and improve customer satisfaction by proactively managing service contracts, all automated in the IFS solution. When integrated with IoT sensors, jobs can be automatically scheduled in the system, freeing up customers' time.
- SLA Adherence: Make sure the right technician shows up to the right job at the right time with the right certification, licenses, and trap information every time. With automated scheduling and dispatch, a fully integrated online/offline mobile solution, and inventory management all built into the solution, you are not only empowering your technicians, but you are maximizing their potential to service the customer on-time, the first time, every time.

MAXIMIZE SERVICE MARGIN

By automating your processes and optimizing performance, IFS's service solution will help your pest control organization to maximize service margin. With one of the best scheduling and planning tools in the world, we enable you to create a regular visit schedule but also adjusts to high priority work, plus any combination of business policies and constraints, reducing travel and operational costs, to maximize revenue and margins.

Quite simply, the IFS service solution allows you to do more with less. Moreover, being mobile enabled means your technicians spend more time in the field earning money—eliminating office-bound paperwork. This reduces information lead time and administration costs.

“Efficiency out on the field has, for a number of services, undoubtedly increased and service technicians can for instance complete more tasks than before. It is simply more right from the beginning.”

— CIO, Leading Global Provider of Preventive Pest Control

BE AN INNOVATOR IN YOUR FIELD

We provide software that addresses the business pain points of today with the flexibility and technical capabilities to also anticipate what's next. From the latest business intelligence to trends like wearables, drones, and IoT sensors, IFS not only vets what's coming but also includes it in roadmaps and development to ensure our technology is constantly ahead of the curve.

- IFS Labs (part of IFS R&D) tests tomorrow's technologies in conjunction with IFS software solutions
- Our software integrates tightly with IoT technology and is already used by a global pest control company in conjunction with their IoT sensors, making proactive and preventive pest control an achievable reality

LEARN MORE

IFS develops and delivers enterprise software for customers around the world who manufacture and distribute goods, maintain assets, and manage service-focused operations. To find out more about how IFS can help your organization maintain its competitive edge, visit IFSworld.com.