

# IFS SUCCESS

The scalable business success framework that provides choice

IFS

## MAP THE PATH TO EXCELLENCE WITH A SCALABLE BUSINESS SUCCESS FRAMEWORK AND REALIZE VALUE

Change is a reality for any business. As an enterprise with an ever-developing set of business transformation priorities you need capability, assured performance, accountability and control.

IFS Success provides a continuous engagement to address evolving business needs at each stage of the lifecycle.

## IFS CUSTOMER SUCCESS

IFS enterprise software offers the opportunity to transform the way you develop, position and market your business.

Bringing together proven tools, methodologies and engagement activities, the IFS Customer Success program proactively identifies business growth and opportunity areas, constantly refining your IFS solution to ensure maximum relevance and lifetime value.

Accelerate your solution implementation, assure delivery and fully maximize commercial value throughout the system lifetime with consulting services and components to suit your needs.



## HOW IT WORKS

A long-term subscription secures access to service components backed by the tools and best-practice methodologies available within IFS.

Core elements available include:

- Quantify and plan value engineering
- Application management by IFS experts on-demand
- Project safeguarding for self-managed and partner-led projects





## BUSINESS BENEFITS WITH IFS SUCCESS

IFS Success is a service framework that provides choice and quality across all stages of the lifecycle to address business needs.

- **Engage with one consistent, embedded team**  
—enjoy one coherent business vision and success plan across all activities and outputs
- **Access flexible deployment options**  
—on premise and hybrid cloud solutions possible
- **Ensure predictable outcomes**  
—get recommendations and advice based on extensive IFS experience to support your business needs
- **Access relevant IFS services**  
—ensure the most effective components scaled to your business
- **Commitment with a multi-year agreement**  
—set shared goals for business success over the short, medium and long term
- **Enhanced back office support**  
—global IFS access means fast, efficient response
- **Ensure robust practices**  
—proactively prepare for issues and mitigate business impact response



## IFS SUCCESS

Purchase components and services as needed including:

- Value Assurance
- Application Management Services (by IFS experts on-demand)
- Enhanced incident management
- Project Safeguarding

Eligibility for IFS SUCCESS is subject to meeting qualifying commercial criteria.



NEXT

STEPS

To find out more about the ways IFS Success could help your business, email us at [lifecycle.services@ifs.com](mailto:lifecycle.services@ifs.com)

## ABOUT IFS

IFS develops and delivers enterprise software for customers around the world who manufacture and distribute goods, build and maintain assets, and manage service-focused operations. The industry expertise of our people and solutions, together with a commitment to delivering value to every one of our customers, has made IFS a recognized leader and the most recommended supplier in our sector. Our team of 3,700 employees and growing ecosystem of partners support more than 10,000 customers around the world challenge the status quo and realize their competitive advantage. Learn more about how our enterprise software solutions can help your business today at [ifs.com](https://www.ifs.com).