



WATER STRAIGHT FROM THE MOUNTAINS MPWiK WROCLAW HAS CHOSEN IFS APPLICATIONS™

Thanks to the use of the latest technology at the MPWiK facility, including carbon filters, residents of Wrocław drink water of quality equal to what is delivered to citizens in the biggest European cities. In April 2009 the implementation of IFS Applications™ ERP system was completed.

IT AND WATERWORKS

IT tools that support management have been used by MPWiK Wrocław for a good many years. Before the implementation of the integrated IFS Applications ERP solution, the company operated a number of independent applications, including systems for financial-accounting, customer service, inventory and transport management.

Until recently the company used several management support systems that were scattered and independent of each other. At some point these solutions, purchased during the 90s, no longer met expectations. Lack of integration between applications forced MPWiK to enter the same data over and over again and the maintenance required by various systems was time-consuming and unwieldy.

The Board of MPWiK had been aware of the need for investment in modern IT management support tools for a long time. The decision to purchase an integrated ERP system was taken several years ago, but the preparation proved to be very time-consuming.

It took MPWiK almost a year to formulate detailed specifications for the project, to research the market, to take part in presentations of various systems and to check references. A balance had to be reached between the results the company wanted to obtain and what the market could offer at an acceptable price. MPWiK was looking for an agile system, perfectly fit to the company's needs and coming from a respected supplier that would guarantee smooth implementation and support. Following the public tender, IFS Application was selected as it met all demands of the company at the most attractive price.

TIME FOR ERP

On July 11, 2008 MPWiK signed an agreement to implement IFS Applications, and the work schedule was formulated.

ABOUT THE MUNICIPAL WATERWORKS AND SEWERAGE COMPANY (MPWiK)

The Municipal Waterworks and Sewerage Company (MPWiK) in Wrocław is one of the oldest waterworks enterprises in Poland. The company has been working under its present name—MPWiK—since 1952. In 1993 it was transformed into a limited liability company with 100% of shares owned by the Municipality of Wrocław. MPWiK is actively working to improve the state of the environment, and currently the company is carrying out the second phase of the "Improvement of water and sewage management in Wrocław" project, worth over €50 million, supported by European Union funds. Since early 2009, the management of the company has been supported by IFS Applications. Currently there are 100 IFS Applications users.



Photo: MPWiK we Wrocławiu



BENEFITS

- Automation of warehouse bookings directly from a project in AutoCAD
- Automation of mass work orders
- Possibility of planning purchases and controlling inventory resources
- Supporting the final stage of customer service
- Possibility of creating a specification to an individual order
- Simple information search
- Supporting HR and payroll management Issues

The implementation took place at record pace. By October 1, 2008, detailed project procedures were prepared and a pre-implementation analysis was conducted. Thanks to the determination of the Implementation Team of MPWiK, led by the company's chief accountant, Elżbieta Prusak, over the next three months the solution was installed and its parameters determined, integration mechanisms were designed, training was conducted and the most important functionality was verified. At this stage data migration from systems already in operation was initiated.

The last phase of the implementation of IFS Applications consisted of supporting the users in solving new problems arising after the solution had gone live, conducting necessary calibration of configuration and additional adjustments to the source code, post-implementation assistance, and completion of data migration from legacy systems.

MORE EFFICIENT AND FASTER

The implementation of IFS Applications has enabled Wrocław MPWiK to streamline supply processes, from the moment an order is placed until it becomes actual, while enabling the process to be monitored at every stage.

According to MPWiK, currently all purchases result from the demands registered in the business applications based on requests directly related to an objective. This process covers all units of the company, and that helps to improve and streamline materials management.

By ensuring access to current and consistent data, the time required for decision-making has been decreased. Moreover, the fact that data processing is now automated mean that business information can be analyzed on an ongoing basis.

The big advantage for the company is the elimination of paper-based documentation from the distribution processes. In the past, each document had to be reviewed again and approved by the accounting department. It happened that documents were delayed and re-verification meant excessive work. Currently, each transaction is not only recorded in IFS Application in real-time—it is also automatically reported and categorized based on parameters for accounting principles that have been determined by the company.